

Do you offer services in languages other than English?

Yes, just ask.

How much does it cost?

All of our services are free.

How long do I have to wait for a counsellor to be assigned to my family?

It depends. When your family is referred for service, our Intake Worker will explain the next steps and what to expect. If you are currently on-wait and your needs or circumstances change, let us know right away so that you can be connected to the services that best match your needs.

What if you don't offer what I need?

If our agency is not appropriate for you or doesn't match your needs, we would be more than happy to connect you to another agency that might be better suited to what you are looking for.

What training does Linck staff have?

All our staff are trained professionals with a variety of educational backgrounds, experience and expertise. If applicable, staff are required to maintain membership within their respective professional regulatory bodies.

Client Rights

To participate in voluntary service

Privacy and Confidentiality

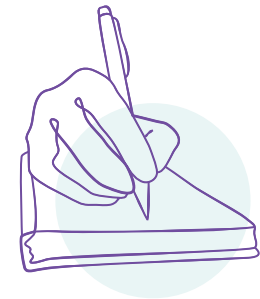
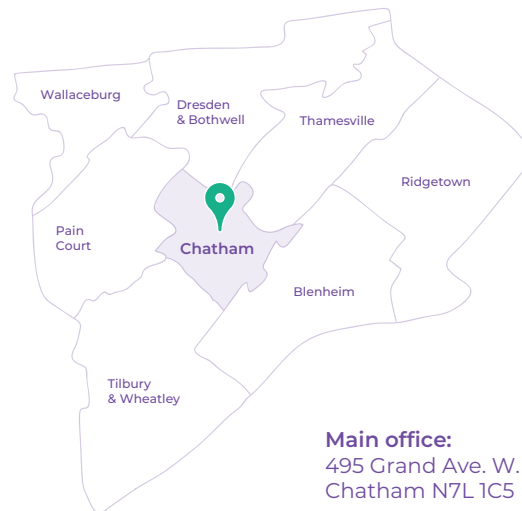
To be treated with dignity and respect

A safe and secure environment

Complaint Policy



Child & Youth Mental Health Services



Frequently Asked Questions FAQ

Accredited by
Canadian Centre
for Accreditation



Agréé par
Centre canadien
de l'agrément

Linck has been recognized by the Canadian Centre for Accreditation as having achieved established quality standards in governance, management, service delivery.

Email info@linck.org
Phone (519) 352-0440 (Press 2)

Getting Started

Parents/guardians, Youth, and Community partners may call **(519) 352-0440** (press 2) with questions or concerns or to refer a child or youth (ages 0-17) for Mental Health & Developmental Services.

In discussion with the family and based on provided information, including a detailed Intake questionnaire, the family is recommended to the following service(s) that best match their needs and urgency...

Who can make a referral for service?

Parents/guardians usually refer their children, ages 0-17 years, for service. Youth aged 12 and older can refer themselves, with—or without—parent consent (although family support is always encouraged). Community partners (such as doctors, teachers, etc.) can also refer a child/youth—but only with the family's permission.

Do you offer service in my neighbourhood? It's hard for me to get to Chatham.

Yes. Linck has outreach offices in Wallaceburg, Blenheim, Ridgetown and Tilbury. We may also be able to meet in the family home or another suitable location in your area.

Privacy Policy

Your Privacy is important to us. Linck respects and protects the privacy of those involved with our services. We ensure our policies meet or exceed the legal privacy standards established by the relevant legislation, standards, and guidelines.

Case Closure

Case closure is planned - according to progress & achievement, existing client needs, transitional support, and plans for follow-up.

Children/youth and their families play an important and active role at every step of the way in our strength-based program.

Linck offers a Continuum of Service & Treatment options

- Crisis Support
- Counselling & Therapy
- Family/Caregiver Capacity-Building & Support
- Specialized Consultation & Assessment
- Intensive Treatment Services
- Brief Services

Evidence-based intake assessment tools determine which of Linck's offered program(s) best respond to the child/youth's mental health problems.

